



Appmaker Write-Off Documents for AP and AR

Installation and User Guide



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Chapter 1 Configure License and Setup of Application Grant Application Permissions



Configure License and Setup Configuration

In the Tell Me Window, look up Extension licenses to view and manage licenses.



This is where you will activate and buy the license for the write off app and view the trial period and expiration date.

Note: that there is a 7-day trial period for apps, allowing time to test them in the sandbox. Once the trial expires, use the 'activate' option and follow the process to purchase and activate the license through the Lemon Squeezy platform.

Extension Licenses	More options			
Extension Name	Submodule Name	Acti	Update News	
Spare Brained Licensing Test Subscription	GUMROAD		-	
Spare Brained Licensing Test Subscription	LEMONSQUEEZY		_	
Mass Write-Off for AP and AR			_	
Auto Lot Generator			_	



Licensing Activation Wizard	2 X
This is the Activation Wizard for the Licensing system. You will enter the License Key for the following License. If you do not hav key, please click on the "Get License Key" link.	e a License
Get License Key Click here to buy	
Start Activation Click Next to begin the activation process. You will need your Subscriptio key.	n License
Back Next	Finish

Once a license has been purchased via Lemon Squeezy, click next on the previous screen.

Appmaker Mass Apply Documents for AP and AR	Pay by Card	Pay with PayPal
\$2,400.00	Email address	
\$2,400.00 billed every year	admin@bcappmakers.onmicro	soft.com
ur mass apply toolkit gives users the ability to mass apply credits nd payments within a certain time frame and dollar amount to	Card number	
tstanding invoices.	1234 1234 1234 1234	V25A 🛑 🥰 🐙
	Expiration date	Security code
	MM / YY	cvc
	By providing your card information, you allo future payments in accordance with their ter	w Lemon Squeezy Test. Mode to charge your card for ms.
	Cardnoider name	
	Shannon Mullins	
	Billing address	
	United States	v
	Address line 1	
	Select a state	v
	City	ZIP

Once you have checked out, enter the license key that you will obtain after checkout.



Licensing Activation Wizard	2 ×
Please enter your Subscription License Key:	
*	
The key will look like XXXXXXXX-XXXXXXXXXXXXXXXXXXXXXXXXXXXX	

Back

If you need assistance with license keys, please email the BC Appmaker support team at: <u>support@bcappmaker.com</u>.

Next

Permissions and Permission Sets

The following permission sets are available for the write-off application and need to be setup per user under user permissions.

Finish

ゆ〜 、 P 🚦 🕴 + New 🐺 Edit List	🍵 Delete 🛛 📅 Permissions 🛛 🖻 Copy Per	mission Set 🚺 Imp	ort Permission Sets 🚺 Export Permission Sets More op	tions
Permission Set †	Name	Type 1	Extension Name	
MERGE DUPLICATES	Merge Duplicates	System	Base Application	
PAGE SUMMARY - ADMIN	Page Summary Provider - Admin	System	System Application	
PAGESCRIPTING - PLAY	Allow Page Scripting Playback	System	System Application	
PAGESCRIPTING - REC	Allow Page Scripting Recording	System	System Application	
PAYM. PRAC. EDIT	PAYM. PRAC. EDIT	System	Payment Practices	
PAYM. PRAC. READ	PAYM. PRAC. READ	System	Payment Practices	
PRIV. NOTICE - ADMIN	Privacy Notice - Admin	System	System Application	
RETENTION POL. ADMIN	RETENTION POL. ADMIN	System	System Application	
RETENTION POL. VIEW	RETENTION POL. VIEW	System	System Application	
SECURITY	Assign permissions to users	System		
SHPFY - ADMIN	Shopify - Admin	System	Shopify Connector	
SPBLIC LICENSING	Spare Brained Licensing Admin	System	Spare Brained Licensing	
SPBLIC LICENSING RO	SPBLIC Licensing RO	System	Spare Brained Licensing	
STATISTICAL ACCOUNTS	STATISTICAL ACCOUNTS	System	Statistical Accounts	
SUPER	This role has all permissions.	System		
SUPER (DATA)	Superuser of data	System	System Application	
SUSTAINABILITY ADMIN	Sustainability - Admin	System	Sustainability	
SUSTAINABILITY EDIT	Sustainability - Edit	System	Sustainability	
SUSTAINABILITY READ	Sustainability - Read	System	Sustainability	
SYSTEM APP - ADMIN	SYSTEM APP - ADMIN	System	System Application	
SYSTEM APP - BASIC	SYSTEM APP - BASIC	System	System Application	
TEST TOOL	Test Tool	System	Base Application	
TROUBLESHOOT TOOLS	Troubleshoot Tools	System	System Application	
WRITEOFFADMINWOAMK	Write-Off Admin	System	Mass Write-Off for AP and AR	
WRITEOFFUSERWOAMK	Write-Off User	System	Mass Write-Off for AP and AR	

The **WRITEOFFADMINWOAMK** permission set gives users the ability to install, configure and change the setup for the write-off application.

The **WRITEOFFUSERWOAMK** permission set gives the users the ability to run and use the write-off application.



App Configuration and Setup

Once the license keys are activated and permissions are granted, the write-off extension setup is accessible from the extension management page, where templates and batches are created automatically. The extension creates the templates and batches for the write off journal and how the users can specify the default values and filters for the write off page.

Installed Extensions				
🕼 -> 🔎 🖪 🛛 Manage	More options			@ 7 ≣
Name †	Publisher	Version	ls Inst	Published As
Essential Business Headlines	Microsoft	v. 24.3.21374.21570		Global
Import of QuickBooks Payroll F	Microsoft	v. 24.3.21374.21570		Global
Intelligent Cloud Base	Microsoft	v. 24.3.21374.21570		Global
IRS 1096	Microsoft	v. 24.3.21374.21570		Global
IRS Forms	Microsoft	v. 24.3.21374.21570		Global
Late Payment Prediction	Microsoft	v. 24.3.21374.21570	1	Global
Mass Apply Documents for AP	BC App Maker	v. 1.0.25.0		Dev
Mass Write-Off for AP and AR	BC App Maker	v. 1.1.54.1		Dev
Migration o Wanage	Microsoft	v. 24.3.213/4.215/0	2	Global
Migration o Wanage Payment Lin 🖓 Install	Microsoft Microsoft	v. 24.3.21374.21570 v. 24.3.21374.21570	2 2	Global
Migration o Manage Payment Lin ♣ st Install Payment Pra	Microsoft Microsoft Microsoft	v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570		Global Global Global
Migration o Mariage Payment Lin ^{3,49} Install Payment Pre 3 Uninstall Recommenc	Microsoft Microsoft Microsoft Microsoft	v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570		Global Global Global Global
Migration o Manage Payment Lin 3 ¹⁰ Install Payment Prz 3x Uninstall Recomment 3x Unpublish Review Gen	Microsoft Microsoft Microsoft Microsoft Microsoft	v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570 v. 24.3.21374.21570		Global Global Global Global Global
Migration o Manage Payment Lin 3 ¹⁰ Install Payment Prr 3 Uninstall Recomment 3 Uninstall Review Gen Review Gen Sales and In D Download Source	Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft	 v. 24.3.21374.21570 		Global Global Global Global Global Global
Migration o Manage Payment Lin 3 ¹⁰ Install Payment Prr 3 Uninstall Recomment Review Gen Sales and In Sales Lines	Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft	 v. 24.3.21374.21570 		Global Global Global Global Global Global Global
Migration o Manage Payment Lin 5 ¹⁰ Install Payment Prr 3 Uninstall Recomment Review Gen Sales and In Sales Lines Send remit	Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft	 v. 24.3.21374.21570 		Global Global Global Global Global Global Global
Migration o Manage Payment Lin 5 ¹⁰ Install Payment Prr 3 Uninstall Recomment Review Gen Sales and In Sales and In Sales Lines Send remitt Send To Em	Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft	 v. 24.3.21374.21570 		Global Global Global Global Global Global Global Global
Migration o Manage Payment Lin 5 ¹⁰ Install Payment Prr 3 Uninstall Recomment Review Gen Sales and In Sales and In Send To Ent Select More Shopify Connector	Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft	 v. 24.3.21374.21570 		Global Global Global Global Global Global Global Global Global
Migration o Manage Payment Lin 5 ¹⁰ Install Payment Prr 5 ¹⁰ Install Recommere Review Gen Sales and In Sales and In Sales and In Send To Ern Shopify Connector Simplified Bank Statement Imp	Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft	 v. 24.3.21374.21570 		Global Global Global Global Global Global Global Global Global
Migration o Manage Payment Lin 5 ¹⁰ Install Payment Prr 2 Vinistall Recommerce 2 Vinistall Recommerce 2 Vinistall Review Gen Sales and In Sales and In Sales and In Sales and In Send To Ern Shopify Connector Simplified Bank Statement Imp Spare Brained Licensing	Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft Microsoft	 v. 24.3.21374.21570 		Global Global Global Global Global Global Global Global Global Global

Another way to navigate to the setup window is from the **Tell Me Window**, look up **Automatic Write-Off Setup**.





General					
Account No.	17400	\sim	Batch Name	WRITEOFF	
Template Name	WRITEOFF	\sim			
Defaulte					

Please make sure to check the automatically created write-off template and number series in the General Journal batches and templates. Choose an account number to be used for write-offs.

	Ø) (+ +	Ĩ	√ Sa	ived	
Automatic	: Write-Of	f Se	tup				
General							
Account No.	17400	\sim	Batch Na	ame ·····	WRITEOFF		\sim
Template Name	WRITEOFF	\sim				_	
Defaults	Name 1	Descri	ption				
	GENERAL	GENE	RAL				
Customer Filter	INTERCOMP	Interd	ompany				
Write-Off Limit	PAYMENT	Paym	ents				
r	SALES	Sales	journal				
	→ <u>WRITEOFF</u>	Write	Off Template			Ŧ	
				Show details	Select from full lis	;t	

In the Tell Me Window, look up General Journal Template.



Q		3	+ New 🐺 Edit List 🧯	🗓 Delete 🛛 🔤 Ba	tches	More optio	ns	r I	7 ≣
	Name 1		Description	Туре	Rec	Bal. Account Type	Bal. Account No.	No. Series	Postir Series
	ASSETS		Fixed Asset G/L Journal	Assets		G/L Account		FA-JNL	
	CASHRCPT		Cash receipts	Cash Recei		G/L Account		GJNL-RCPT	
	GENERAL		GENERAL	General		G/L Account		GJNL-GEN	
	INTERCOMP		Intercompany	Intercompa		G/L Account		IC_GJNL	
	PAYMENT		Payments	Payments		G/L Account		GJNL-PMT	
_	SALES		Sales journal	Sales	0	G/L Account			
\rightarrow	WRITEOFF	:	Write Off Template	Payments		G/L Account		WRITEOFF	

There is a write off template that has source code write off.

ą	b~ 🔎 🖪		+ New	🐯 Edit List	📋 Delete 🛛 🗛	Batches N	Nore options		¢ 7	=
	Name 1		Bal. Account Type	Bal. Account No.	No. Series	Posting No. Series	Source Code	Reason Code	Force Doc. Bala	Cor Tax Set to J
	ASSETS		G/L Account		FA-JNL		FAGLJNL		✓	l
	CASHRCPT		G/L Account		GJNL-RCPT		CASHRECJNL			ł
	GENERAL		G/L Account		GJNL-GEN		GENJNL			ł
	INTERCOMP		G/L Account		IC_GJNL		INTERCOMP			l
	PAYMENT		G/L Account		GJNL-PMT		PAYMENTJNL			l
	SALES		G/L Account		-		SALESJINL			l
\rightarrow	WRITEOFF	:	G/L Account		WRITEOFF		WRITEOFF			E

The number series is also created when the setup occurs.



SVC-INV Service Invoices SVI00001 SVI999999 _ _ _ Image: Constraint of the stress of the s	Code †	Description	Starting No.	Ending No.	Last Date Used	Last No. Used	Default Nos.	Manual Nos.	Date Order	Allow Gaps in Nos.	Implement
SVC-INV+ Image: Posted Service Invoices PSV100001 PSV1999999	SVC-INV	Service Invoices	SVI000001	SVI999999	_	_	~				Sequenc
SVC-ITEM Service Items SV00001 SV99999 _ _ Q	SVC-INV+	Posted Service Invoices	PSVI000001	PSVI999999	_	_	~			✓	Sequenc
SVC-ORDER Service Orders SV000001 SV099999	SVC-ITEM	Service Items	SV000001	SV999999	_	_	~			✓	Sequenc
SVC-SHIP+ Posted Service Shipments PSVS00001 PSVS99999	SVC-ORDER	Service Orders	SVO000001	SVO999999	_	_				V	Sequenc
TASK Task TD00001 TD99999 _ _ _ C C C C C C C C S T-ORD Transfer Order 1001 2999 _ 1003 C . <	SVC-SHIP+	Posted Service Shipments	PSVS000001	PSVS999999	_	_	~				Sequenc
T-ORD Transfer Order 1001 2999 1003 C	TASK	Task	TD000001	TD999999	_	_				v	Sequence
T-RCPT Transfer Receipt 109001 1010999 4/1/2024 109001 III IIII IIIIII IIIIIIII IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	T-ORD	Transfer Order	1001	2999	_	1003					Normal
TS Time Sheet TS0001 TS9999	T-RCPT	Transfer Receipt	109001	1010999	4/1/2024	109001					Normal
T-SHIP Transfer Shipment 108001 108999 I I I I I I	TS	Time Sheet	TS00001	TS99999	_	_	~	~			Sequence
T-SHPT Transfer Shipment 108001 109999 4/1/2024 108001 IIII IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	T-SHIP	Transfer Shipment	108001	108999	_	_					Sequence
VEND Vendor V00010 V99900 _ _ I	T-SHPT	Transfer Shipment	108001	109999	4/1/2024	108001					Normal
WMS-MOV Warehouse Movement WM00001 WM999999 _ _ _ I	VEND	Vendor	V00010	V99990	_	_	v				Sequence
WMS-MOVE+ Registered Whse. Movement WM_00001 WM_999999 _ _ _ I <thi< td=""><td>WMS-MOV</td><td>Warehouse Movement</td><td>WM000001</td><td>WM999999</td><td>_</td><td>_</td><td>v</td><td></td><td></td><td></td><td>Sequence</td></thi<>	WMS-MOV	Warehouse Movement	WM000001	WM999999	_	_	v				Sequence
WMS-PICK Warehouse Pick PI00001 PI999999 _ _ I	WMS-MOVE+	Registered Whse. Movement	WM_000001	WM_999999	_	_					Sequence
WMS-PICK+ Registered Warehouse Pick P_00001 P_999999 _ _ _ I<	WMS-PICK	Warehouse Pick	PI000001	PI999999	_	_	~				Sequence
WMS-PUT Warehouse Put-away PU00001 PU999999 _ _ I	WMS-PICK+	Registered Warehouse Pick	P_000001	P_999999	_	_	~			v	Sequenc
WMS-PUT-+ Registered Warehouse Put-away PU_00001 PU_999999 _ _ I	WMS-PUT	Warehouse Put-away	PU000001	PU999999	_	_					Sequence
WMS-RCPT Warehouse Receipt RE00001 RE999999 _ _ I <thi< th=""> <thi< th=""> I</thi<></thi<>	WMS-PUT-+	Registered Warehouse Put-away	PU_000001	PU_999999	_	-	~			~	Sequence
WMS-RCPT+ Posted Warehouse Receipt R_00001 R_999999 _ _ Image: Constraint of the cons	WMS-RCPT	Warehouse Receipt	RE000001	RE999999	_	-	~			V	Sequence
WMS-SHIP Warehouse Shipment SH00001 SH99999 _ _ I	WMS-RCPT+	Posted Warehouse Receipt	R_000001	R_999999	_	_	V				Sequence
WMS-SHIP+ Posted Warehouse Shipment S_00001 S_999999 III III III IIII IIII IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	WMS-SHIP	Warehouse Shipment	SH000001	SH999999	_	-	~			V	Sequence
	WMS-SHIP+	Posted Warehouse Shipment	S_000001	S_999999	_	_					Sequence
WORKCTR Work Centers W00010 W99990 Z Si	WORKCTR	Work Centers	W00010	W99990	_	_	V	~		<	Sequenc

Your organization will need to decide which account the write-offs should be posted to, based on your accountant's advice.



There is a help tour and tooltips that provide clearer explanations where needed.



13	
Automatic Write-Off Setup \times	
Set up all required information for automatic write- off process.	-
The store	~

In the **Default** sections, you can specify default values for fields on the write-off page, including the Customer Filter and Write-Off Limit.

			≩ +			√ Sa	ved	2
Automatic	: Write	-Off Se	etup					
General								
Account No.	17400	~	Batch Nam	1e · · · · · · ·	WRIT	TEOFF		 \sim
Template Name	No.	Name		Income/Ba	Bloc	Direct Post		
	→ <u>17400</u>	Write-down of S	Short-term inve	Balance Sh			*	
Defaults	17999	Total, short tern	n investments	Balance Sh				
C	18000	Cash and Bank		Balance Sh			-	
Customer Filter	18100	Petty Cash		Balance Sh		~		
Write-Off Limit	18200	Business accour	nt, Operating, D	Balance Sh		~	-	
	+ New		SI	how details	elect fro	n full list	t	

The **Customer Filter** allows you to filter customers through all available fields. You can select specific customers to apply the write-off actions to control the maximum amount of the write-offs. Leave blank if you do not wish to filter by customer.

General				
Account No.	17400	→ Batch Name	WRITEOFF	~
Template Name · ·	WRITEOFF	~	_	
	Filter Page		2 ×	
Defaults				_
Customer Filter	Filter: Customer			
Write-Off Limit	× No		\sim	
	+ Filter			
	Filter totals by:			
	+ Filter			



General					
Account No.	17400	\sim	Batch Name	WRITEOFF	
Template Name	WRITEOFF	\sim			

You will need to specify a **Write-Off Limit**, for example \$40.00. This limit determines the maximum remaining amount on ledger entries that can be written off, preventing the write-off of entire invoices with larger amounts.

		Ŕ	+		√ Si	aved	
Automatic	Write-Off S	Setu	р				
General							
Account No.	17400	\sim	Batch Nar	ne ·····	WRITEOFF		
Template Name	WRITEOFF	\sim					
Defaults							
Customer Filter	VERSION(1) SORTING(Fiel		Cut-Off D	ate Formula			
Write-Off Limit	100	0.00					

Then set a dynamic **Cut-Off Date Formula,** such as '-1 month', to automatically adjust the date based on the current day.





Defaults

Customer Filter	VERSION(1) SORTING(Fiel	Cut-Off Date Formula	-1M
Write-Off Limit	100.00	D	



Chapter 2 User Guide



User Guide

To generate write-offs, you will need to go to the write-off documents page.

In the Tell Me Window, look up Write off Documents.

Tell me what you want to do		2 X
write		
Go to Pages and Tasks		Show all (20)
> Write off Documents	Administration	
> Automatic Write-Off Setup	Administration	
> Price Worksheet	Tasks	
Go to Reports and Analysis		Show all (8)
E Price List	Reports and Analys	is
E Item Price List	Reports and Analys	is
List Price Sheet	Reports and Analys	is
Search for 'write'		
Search company data		
⑦ Search Help		
Didn't find what you were looki	ing for? Try exploring pages or exploring reports	

The options for writing off are based on underpayments or overpayments that are open and are brought into the journal for customers and vendors. The write off app identifies the ledger entries to write off based on the cutoff date and the limit.

Go to the **Write Off Documents** page and select the type of write off you want to do (underpayments or overpayments) and generate the write-offs accordingly. Adjust the cutoff date if needed and click on generate write offs.

Write off Documents			2 X
Use this page to write off remaining ar Either select over or under payments, (tooltips for more information, Click generate to create the journal lin	nounts on ledger ei Customer or Vendor 25.	itries. Iedger en	tries. Check the
Write off Type	Inderpayments =>	lournal (Cu	istomer) 🗸
Customer Filter	1.7	``	
Write off Limit			1,000.00
Cut-off Date	/26/2024		Ē

The **Write Off** app generates the journal lines in the batch selected for the write off and allows the users to open, post, or delete the journal lines created. Users should navigate to the write-off batch, located under payment journals, to review the lines created.

Tell me what you want to do		2 ×
payment jour		
Go to Pages and Tasks		
> Payment Journals	Tasks	
> Payment Reconciliation Journals	Lists	
Search for 'payment jour'		
📓 Search company data		
⑦ Search Help		
Didn't find what you were looking for? Try exploring	pages or exploring reports	

Note: Users cannot generate new write-off lines if the journal is not empty.



Ge	eneral J	ouri	nal Temp	olate List	e ,₽∨					ZX								
	Nan	me î				Description												
	$\rightarrow PAY$	YMEN	<u>T</u>			Payments												
	WR	RITEOF	FF			Write Off T	emplate											
\leftarrow	Payment Jo	ournals														√ Si	aved 🛴	
	Batch Name	e · · · · ·							WRITEOFF									
	@ ~	C	Manage	Home Prepa	are Check R	lequest Appro	val Bank	Line More o	ptions								Ŀ	2
	📑 Post	~ 8	🕏 Renumber D	ocument Numł	oers 🔠 Apply	y Entries	📰 Reconcile	🙁 Show Lines v	vith Issues									
	Posting Date	e	Document Date	Document Type	Document No.	External Document No.	Account Type	Account No.	Description	Amount	Bal. Account Type	Bal. Account No.	App (Yes	Applies-to Doc. Type	Applies-to Doc. No.	Applies-to Doc. Due Date	Bank Payment Type	Tr Tj
\rightarrow	8/2/2024	÷	8/2/2024		WO0000002		Customer	40000	Write-Off	-20.00	G/L Account	17400		Invoice	456TEST	5/10/2024		В
	8/2/2024		8/2/2024		WO0000002		Customer	50000	Write-Off	-50.00	G/L Account	17400		Invoice	589TEST	5/23/2024		B
																		-
	8/2/2024		8/2/2024		WO0000002		Customer	10000	Write-Off	-15.00	G/L Account	17400		Invoice	590TEST	6/9/2024		В

The user will need to review the generated journal lines and click on post to post the journal lines or delete all lines in the batch. All write-off lines are automatically applied to the document being written off.

The write off features cannot be used again until all lines in the batch have been posted or deleted. Users will receive the message below, if lines exist in the batch.

the this p ther sele offips fo ick.gene	ige to write of ct over or und r more inform rate to create	ff remaining amount for payments, Custo ation, the journal lines.	ts on ledger entries mer or Vimdor ledger	entries. Check ti
(The journa before imp	i (WRITEOFF/WRITE sorting!	OFF) is not empty. Ple	ase empty it
Sha	e details 🗸			
		Delete Lines	Open Journal	UK

To resolve this error, open the journal and post the lines or decide to delete the lines. If you click OK, you cannot proceed until all the lines in the journal are resolved.



Chapter 3 Troubleshooting and Support



Support

For help and troubleshooting, please email our support team at support@bcappmaker.com. You can also email us to suggest new features and get a quote for any customized enhancements needed for your organization. See below for our frequently asked questions.

Frequently Asked Questions

- 1. How do I activate and buy the license for the write-off app?
 - You can activate and buy the license for the write-off app through the Lemon Squeezy platform. There is a 7-day trial period for apps, allowing time to test them in the sandbox.
 Once the trial expires, use the 'activate' option and follow the process to purchase and activate the license.

2. What should I do if I need assistance with license keys?

 If you need assistance with license keys, please email the BC Appmaker support team at: support@bcappmaker.com.

3. How do I specify default values for fields on the write-off page?

• In the Default sections, you can specify default values for fields on the write-off page, including the Customer Filter and Write-Off Limit.

4. What is the Write-Off Limit and how do I set it?

• The Write-Off Limit determines the maximum remaining amount on ledger entries that can be written off, preventing the write-off of entire invoices with larger amounts. For example, you can set a limit of \$40.00.

5. How do I generate write-offs?

To generate write-offs, go to the write-off documents page and select the type of write-off you
want to do (underpayments or overpayments). Adjust the cutoff date if needed and click on
generate write-offs.